

CONCEPT CAMPER HIRE – FAQ

Q. How old do you have to be to hire a campervan?

A. Minimum age is 25years old, with valid UK drivers licence.

Q. What are the pickup and drop off times?

A. Weekly Hire: Friday to Friday: Pick up after 3pm Friday – Drop off before 11am Friday.

Weekend Hire: Friday to Tuesday: Pick up after 3pm Friday – Drop off before 11am Tuesday.

Daily Hire: Pick up after 3pm – Drop off before 11am the next day.

Q. Is there a Fuel Charge?

A. We will provide the Campervan with a full tank of fuel & ask you to return with the same.

Q. What does your standard hire include?

A. We include UK insurance, breakdown cover, campervan equipped with kitchen cooking equipment, electric hook up, full gas bottle.

Q. Can I leave my car with you?

A. Yes we have secure parking on site & we are happy to keep your car safe while you are away.

Q. Can you deliver the campervan to my house?

A. Unfortunately we do not currently offer this service. But we do have secure parking on site so you can leave your car with us.

Q. Can I take the campervan to Europe?

A. Yes! You will be required to purchase European insurance cover, £30 Admin + £10 per day.

Q. Is there a milage limit on each hire?

A. You will have the freedom to travel 150 miles per day (included as standard, please see terms & conditions). Unlimited mileage can be added for £10 per day.

Q. Can I take a dog in the van?

A. Yes, we do have a pet friendly van available in our hire fleet, with a £25 surcharge to cover additional cleaning costs.

Q. Do you hire child car seats? How many seats fit in a van?

A. We do not currently offer car seats for hire. The vans are equipped with ISO FIX & two car seats can easily fit across the back seat, or 3 slim booster seats.

Q. Do you have a bike racks or awnings available to add to my hire?

A. Yes, please see our 'Concept Camper Hire Tariff' link, which gives details of all optional extras.